

KBC “Phone in” competition FAQs

Q. Who can participate?

A. Anyone residing in the UK with a valid UK address and bank account and of 18 years or above in age as on the date of participation can participate in KBC “Phone in” competition. No person can participate on behalf of another person.

Q. When will the lines be open for participation?

A. Lines (both IVRS – phone and SMS - messaging) are open as per the schedule below:

Question	Lines open		Lines close	
	Date	Time	Date	Time
1	15-Aug-11	20:30:00	16-Aug-11	20:29:59
2	16-Aug-11	20:30:00	17-Aug-11	20:29:59
3	17-Aug-11	20:30:00	18-Aug-11	20:29:59
4	18-Aug-11	20:30:00	19-Aug-11	20:29:59
5	22-Aug-11	20:30:00	23-Aug-11	20:29:59
6	23-Aug-11	20:30:00	24-Aug-11	20:29:59
7	24-Aug-11	20:30:00	25-Aug-11	20:29:59
8	25-Aug-11	20:30:00	26-Aug-11	20:29:59
9	29-Aug-11	20:30:00	30-Aug-11	20:29:59
10	30-Aug-11	20:30:00	31-Aug-11	20:29:59
11	31-Aug-11	20:30:00	01-Sep-11	20:29:59
12	01-Sep-11	20:30:00	02-Sep-11	20:29:59
13	05-Sep-11	20:30:00	06-Sep-11	20:29:59
14	06-Sep-11	20:30:00	07-Sep-11	20:29:59
15	07-Sep-11	20:30:00	08-Sep-11	20:29:59
16	08-Sep-11	20:30:00	09-Sep-11	20:29:59
17	12-Sep-11	20:30:00	13-Sep-11	20:29:59

18	13-Sep-11	20:30:00	14-Sep-11	20:29:59
19	14-Sep-11	20:30:00	15-Sep-11	20:29:59
20	15-Sep-11	20:30:00	16-Sep-11	20:29:59
21	19-Sep-11	20:30:00	20-Sep-11	20:29:59
22	20-Sep-11	20:30:00	21-Sep-11	20:29:59
23	21-Sep-11	20:30:00	22-Sep-11	20:29:59
24	22-Sep-11	20:30:00	23-Sep-11	20:29:59
25	26-Sep-11	20:30:00	27-Sep-11	20:29:59
26	27-Sep-11	20:30:00	28-Sep-11	20:29:59
27	28-Sep-11	20:30:00	29-Sep-11	20:29:59
28	29-Sep-11	20:30:00	30-Sep-11	20:29:59
29	03-Oct-11	20:30:00	04-Oct-11	20:29:59
30	04-Oct-11	20:30:00	05-Oct-11	20:29:59
31	05-Oct-11	20:30:00	06-Oct-11	20:29:59
32	06-Oct-11	20:30:00	07-Oct-11	20:29:59
33	10-Oct-11	20:30:00	11-Oct-11	20:29:59
34	11-Oct-11	20:30:00	12-Oct-11	20:29:59
35	12-Oct-11	20:30:00	13-Oct-11	20:29:59
36	13-Oct-11	20:30:00	14-Oct-11	20:29:59
37	17-Oct-11	20:30:00	18-Oct-11	20:29:59
38	18-Oct-11	20:30:00	19-Oct-11	20:29:59
39	19-Oct-11	20:30:00	20-Oct-11	20:29:59
40	20-Oct-11	20:30:00	21-Oct-11	20:29:59
41	24-Oct-11	20:30:00	25-Oct-11	20:29:59

42	25-Oct-11	20:30:00	26-Oct-11	20:29:59
43	26-Oct-11	20:30:00	27-Oct-11	20:29:59
44	27-Oct-11	20:30:00	28-Oct-11	20:29:59
45	31-Oct-11	20:30:00	01-Nov-11	20:29:59
46	01-Nov-11	20:30:00	02-Nov-11	20:29:59
47	02-Nov-11	20:30:00	03-Nov-11	20:29:59
48	03-Nov-11	20:30:00	04-Nov-11	20:29:59
49	07-Nov-11	20:30:00	08-Nov-11	20:29:59
50	08-Nov-11	20:30:00	09-Nov-11	20:29:59
51	09-Nov-11	20:30:00	10-Nov-11	20:29:59
52	10-Nov-11	20:30:00	11-Nov-11	20:29:59
53	14-Nov-11	20:30:00	15-Nov-11	20:29:59
54	15-Nov-11	20:30:00	16-Nov-11	20:29:59
55	16-Nov-11	20:30:00	17-Nov-11	20:29:59

The duration and the dates of the opening hours and closing hours are subject to change as per the Channel's sole discretion. The Participants are requested to go through the revised FAQ's regularly on the Channel website.

Q. What are the different modes of participation?

A. You can participate by answering the on-air question through an SMS or by calling on the IVR number. The participation details of the numbers to be dialled for IVR and short code for sending SMS with the answer options are listed below:

SMS	IVR
63333	09099290290

Q. On what number and in which format do I have to send the SMS?

A. Subscribers can send in the SMS' on the below mentioned numbers:

- Subscribers can send their SMSs to 63333

All participation through SMSs need to be in the following format:

"KBCQ <space>< A/B/C/D>" . e.g.: If the correct answer to the question aired is "A" according to you; you are required to send "KBCQ A".

Q. What number can I call to participate?

A. Subscribers can call on 09099290290 and then dial **1 – 4** (for the respective answer option).

For e.g.:

If your answer is Option A, press 1

If your answer is Option B, press 2

If your answer is Option C, press 3

If your answer is Option D, press 4

Q. What will it cost me to call or send an SMS?

A. **SMS** : Every SMS sent to the participation numbers will be charged as below.

- Upto 50p + standard text charge per text per SMS – 63333 (All Subscribers)

SMS' sent in the wrong format or with the incorrect answer are also chargeable.

Terms & Conditions on www.setasia.tv

IVR : All calls made to the participation numbers will be charged as below.

- Up to 50p- per minute – 09099290290

- T&Cs on www.setasia.tv

Roaming rates may apply, we recommend that you contact your telecom service provider for the applicable rates.

Q. Can I send more than one SMS / make more than one call?

A. Yes, there is no restriction on the number of SMSs sent or calls made. There is no weightage given to number of calls made / SMSs sent at the time of shortlisting winners. The final selection is made on a random basis from amongst all valid and correct entries received.

Q. How will I know the result of the participation?

A. If the answer provided by you was both valid and correct and you were selected in the random shortlisting, we will get in touch with you on your registered number within 3 days from closure of lines.

General

Q. I have a query. Whom can I ask?

A. Please send your queries to Baljinder_birk@spe.sony.com and we will try to revert as soon as we can. Alternately, you can refer to our terms and conditions on www.setasia.tv

Q. Where can I read detailed terms and conditions governing Kaun Banega Crorepati – 5?

A. The detailed terms and conditions governing the game show will be available on www.setasia.tv

Q. What is the Prize?

A. The participant who sends a valid and correct entry, is shortlisted and declared as the winner will become eligible for the following:

For the first 28 episodes, the competition prize each day will be a Lebara Mobile Pay Monthly deal with £250 credit on a £40 per month plan for the country of your choice. This is subject to the Winner having a UK bank account and address. Lebara will create the account with a £250 credit against which all customer charges will be deducted. The Winner would not be allowed to take cash in lieu of the prize. The winner will have the responsibility to either cancel or continue the service once the £250 credit runs out. In the event the customer cancels before the full £250 credit is used, no cash refund will be given. For more information, please visit: www.lebaramobile.com

For the final 27 episodes, the competition prize each day will be a Lebara Money card loaded with £250. There is no cost if the card is used in the UK, however there will be a currency conversion cost if the card is used abroad. For more information, please visit: www.lebaramoney.com

Q. Some people claim that they can help you win. Is it possible?

A. The only way to enter the “KBC Phone in” competition is through participation in the as described in Rules and Regulations. There is no other way of entering the contest. This entire process is transparent and monitored by an independent validator. Any person claiming that he/she can help get you win for a consideration is defrauding you. Please contact your local police and report this person immediately.

Q. Will there be any reservation / quota applied for arriving at contest winners?

A. No. There will be no reservations or quota applied in the selection of the winner of “KBC Phone in” competition.